



Mobile Field Service



Problem:

Organizations lack streamlined communication between the back office and the field, leading to work fraud and time wasted manually entering data and calling the back office for information.



Solution:

Connect the back office to the field and speed up task completion by equipping technicians with an easy-to-use mobile app that includes step-by-step best practice workflows for each task.



What does it let me do?

- Track the live location of your entire workforce
- Equip all technicians with step-by-step workflows and a detailed Knowledge Base
- Avoid disruptions with seamless offline compatibility



End Result:

- Minimize calls to the back office for questions about a task
- Ensure consistent service quality from all technicians
- Complete more tasks per day with automatic close-out package creation



What makes it unique?

Rather than simply calculating average task duration, Zinier can detect a potential delayed task based on AI-driven analysis of both historic data and real-time field data, allowing for preventive action.